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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.: 09/497,279
Applicant: CARTER, George E. et al.
Filed: February 2, 2000
Title: BACKGROUND PROCESSING
DEFERMENT FOR COMPUTER
TELEPHONY
Art Unit: 2157
Examiner NAJJAR, Saleh

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By: 
Jeanette L. Taplin

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT A

Sir:

In response to the Office Action of August 13, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.